

L. Therese White
Employment Mediation Specialist . . . Organizational Conflict Consultant

Biography

My specialty is Emotionally charged Diversity-Impacted Employment Disputes

In the past sixteen years, I have conducted more than my fair share of employment mediations (I stopped counting after 600.) in both the litigation and early-intervention stages. Nearly all involved diversity-related claims of race/color, gender, ADA, or age discrimination, as well as the associated claims of harassment, retaliation, and wrongful termination.

I Bring *Diversity Sensitivity* To The Table

I am not an attorney, so I never give legal advice. Nevertheless, I keep current of the changes and issues regarding employment law. I can also offer specific guidance regarding EEOC policies and procedures.

But, most importantly, I bring to the table the *requisite sensitivity and know-how to overcome obstructive emotions, motives, and behaviors*. In addition, I know how to build sufficient trust and understanding to close the deal, thereby minimizing the emotional trauma of all concerned.

I'm Also A Respected ADR Trainer

I have trained well over a thousand attorneys, corporate and community leaders, and their staff members in the mediation process, the value of diversity in the workplace, and the management of workplace conflict. These training sessions were conducted through the Los Angeles County Bar Association/DRS, the Institute for the Study of Conflict Transformation, and my own private practice.

Mediation Panel Memberships

- ✦ International Mediation Institute, The Hague, Netherlands
- ✦ American Arbitration Association's National Registry of Mediators
- ✦ Equal Employment Opportunities Commission
- ✦ United States Postal Service/Redress EEO Program
- ✦ United States Transportation Security Administration
- ✦ Superior Court of California/County of Los Angeles
- ✦ California Court of Appeals/2nd Appellate District
- ✦ Los Angeles City Attorney's Office/Dispute Resolution Program
- ✦ United States Department of Justice (Former)
- ✦ Los Angeles County Bar Association, Attorney/Client Fee Dispute Arbitration

L. Therese White
Kennedy White, Inc.
10736 Jefferson Blvd., #605, Culver City, CA 90230
Phone: (310) 358-6750 | Fax: (323) 291-4831 | E-mail: Therese@ThereseWhite.com

Dispute Resolution Faculty and Training Engagements

- ✦ *“Basic Mediation”*, Los Angeles County Bar Association/Dispute Resolution Services
- ✦ *“Transformative Mediation”*, Institute for the Study of Conflict Transformation
- ✦ *“Workplace Harassment Prevention”*, Parallax Education, LLC
- ✦ *“Mediating Claims Under the Americans with Disabilities Act”*, University of California at Riverside/School of Continuing Education (No longer offered)

Professional Association Memberships

- ✦ Los Angeles County Bar Association (Associate)
- ✦ Southern California Mediation Association (Board of Directors, 2009 to 2012)
- ✦ Professionals in Human Resources Association (PIHRA)
- ✦ Mediation and Conflict Resolution Program, California State University, Northridge (Advisory Board)

Partial List of Publications and Speaking Engagements

Publications:

“Managing Client Emotions: How Mediation Can Help,” Dispute Resolution Journal/American Arbitration Association

Speaking:

“Digging Deeper: Identifying and Eliminating Our Cultural Blind Spots.”/ California Dispute Resolution Council (CDRC)/DOJ Annual Conference. Panelist.

*“9 Deadly Mistakes Conflict Managers Make When Handling Diversity-Related Disputes”/*UCLA Office of Ombuds Services

*“Tips For Mediating Emotion-Charged EEOC Cases”/*Equal Employment and Opportunity Commission-Los Angeles Office

*“Transformative Mediation with Attorneys Involved”/*Transformative Mediation International Conference

*“The Effective Use of Mediation in Discrimination and Sexual Harassment Employment Cases”/*Southern California Mediation Association (SCMA)

*“The First Step Toward Cultural Competence”/*SCMA

L. Therese White
Kennedy White, Inc.
10736 Jefferson Blvd., #605, Culver City, CA 90230
Phone: (310) 358-6750 | Fax: (323) 291-4831 | E-mail: Therese@ThereseWhite.com

"New Dimensions In Transformative Practice"/American Bar Association, DRS Conference

"What's Happening In Workplace Mediation"/SCMA

"Tips for Presenting EEOC Claims"/SCMA

"Integrating ADR Processes into Church Judicature"/Society of Professionals in Dispute Resolution

L. Therese White
Kennedy White, Inc.
10736 Jefferson Blvd., #605, Culver City, CA 90230
Phone: (310) 358-6750 | Fax: (323) 291-4831 | E-mail: Therese@ThereseWhite.com